



FOR IMMEDIATE RELEASE

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Public Notice
UPDATE

**HANO Reminds Program Participants of COVID-19 Operational
and Policy Modifications and Extensions**

Administrative Office to Remain Closed to the Public Until Further Notice

New Orleans, LA (January 7, 2021) – In response to the City of New Orleans COVID-19 pandemic recovery reduction to a **Modified Phase One**, the Housing Authority of New Orleans (HANO) reminds program participants of operational and policy modifications and extensions.

Office Remains Closed to the Public

The HANO Administration office will remain closed to the public until further notice. However, staff will continue to perform the critical functions of the agency, and will remain in contact with program participants to conduct appointments via phone call and/or video conference.

Voucher recipients are advised to contact their assigned Housing Specialist for any questions or concerns. Visit <http://www.hano.org/Tenants/Caseload> to retrieve your Housing Specialist/Caseworker's contact information.

Notifications will continue to be posted at www.HANO.org, and on Facebook, Instagram and Twitter.

Eviction Moratorium Extension

The Centers for Disease Control and Prevention (CDC) has extended the temporary halt in evictions for tenants, lessees, or residents of residential properties covered by the national moratorium through **January 31st**. Under the CDC's order, the declaration must be provided to the landlord/owner of the residential property. To retrieve a copy of the declaration, visit <https://www.cdc.gov/coronavirus/2019-ncov/downloads/declaration-form.pdf>.

Voucher Term Deadline Extension

In an effort to provide essential services to residents, HANO's Housing Choice Voucher Program will grant automatic **voucher term extensions** to participants currently searching for housing until **March 31, 2021**.

24 Hour Drop Box

HANO program participants and landlords are encouraged to continue utilizing the **24hr Drop Box** placed at the entrance of the administration building located at 4100 Touro Street. The drop box was set up to provide no-contact transactions, enabling clients to submit recertification forms, eligibility applications, verification and other program documents 24 hours a day/7 days a week.

For more information and to view COVID-19 resources visit www.hano.org.

To request a reasonable accommodation, contact the Client Services Department at (504) 670-3434. To utilize HANO's TTY/TRS number, dial (504) 670-3377.

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