FOR IMMEDIATE RELEASE

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PUBLIC NOTICE

HANO to Update Program Participants of Additional Operational Modifications
Residents and Landlords are also reminded of
CDC Eviction Moratorium Extension Thru March 31, 2021

New Orleans, LA (February 8, 2021) – In response to the ongoing pandemic recovery and the need to continue to slow the spread of COVID-19 (Coronavirus), the Housing Authority of New Orleans (HANO) reminds program participants of current and additional operational and policy modifications and extensions.

Discontinued COVID-19 Hotline
Effective Friday, February 12, 2021, Housing Choice Voucher Program (HCVP) participants and Public Housing residents are asked to discontinue utilizing the COVID-19 Hotline (504) 670-3295, and email addresses hcvpinfo@hano.org and hanocovid19@hano.org established in March 2020. Voucher recipients are advised to contact their assigned Housing Specialist for any questions or concerns. To retrieve your Housing Specialist/Caseworker’s contact information, visit http://www.hano.org/Tenants/Caseload, or call the HANO Administration Office at (504) 670-3300 for general information.

Eviction Moratorium Extension
The Centers for Disease Control and Prevention (CDC) has extended the temporary halt in evictions for tenants, lessees, or residents of residential properties covered by the national moratorium through March 31, 2021. Under the CDC’s order, the declaration must be provided to the landlord/owner of the residential property. To retrieve a copy of the declaration, visit https://www.cdc.gov/coronavirus/2019ncov/downloads/declaration-form.pdf.

HANO Administration Office Remains Closed to the Public
The HANO Administration office will remain closed to the public until further notice. However, staff will continue to perform the critical functions of the agency, and will remain in contact with program participants to conduct appointments via phone call and/or video conference.

Notifications will continue to be posted at www.HANO.org, and on Facebook, Instagram and Twitter.

To request a reasonable accommodation only, contact the Client Services Department at (504) 670-3434. To utilize HANO’s TTY/TRS number, dial (504) 670-3377.